



Means for Contacting the Technical Support during Electronic Exam Performance

King Faisal University wishes all students success in their electronic exams, and expresses pleasure in providing :technical support services to the electronic system throughout exam periods through a set of networks shown below

Microsoft Teams

Contact can be made through Microsoft Teams application where the concerned technician can through the conversing guide the beneficiary via necessary instructions to fix the malfunctions. He can also enter online into the beneficiary's device and correct the fault or prepare the necessary settings if the need arises.



Email

Students and faculty members can request technical support by emailing the following email: dit.cso@kfu.edu.sa

Direct Link

Requesting technical support can be through direct contact or WhatsApp via the following numbers

013 589 5211 / 013 589 5552 013 589 5279 / 013 589 8351

Saned System

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The system allows submitting technical support requests electronically 24 hours a day 24/7, where it can be possible to submit the support request through: "scan the barcode" below.





For more information

on Saned System, Illustrative Guidelines on how the electronic tests are performed (Blackboard), and the Awareness Brochures for protecting the systems, you can visit the link by scanning the following barcode: